

1)  
Kuehinda  
21.01.2025

824/36/25

LHP

Complaint No. \_\_\_\_\_

No. ....

Consumer No. \_\_\_\_\_

Di. ....

TPWODL, Burla

4320-D106-0334

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Himanshu Kalo

for Pharaman Pan Panchayat mob n. 82499 09021

At Tataranga

PO Bunkhuda via Bamra - Pin 768221

- (2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

S DO TPWODL Kuehinda

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

The bill for upto 12/22 was made with Anonage billing. Please revise the bill

- (4) Relief sought.

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: -

Date: -

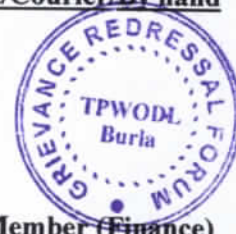
\* Himanshu Kalo

Signature of the Applicant

\* Please add additional sheets if necessary

## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 137(4)

Date: 28/03/2025

**Present:** Sri A.K.Satapathy, President  
Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/362025																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		The Chairman Pani Panchayat C/o Himansu Kalo At/Po-Tataranga, Burbuda Dist- Jharsuguda-768221		4130-0106-0334	8249909021																																
3	Respondent/s	EE(Electrical) JED, TPWODL, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda																																
4	Date of Application	21.01.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>√</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment &amp; apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply &amp; GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection &amp; equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	√	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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8	Date(s) of Hearing	21.01.2025																																			
9	Date of Order	28/03/2025																																			
10	Order in favour of	Complainant	Respondent	Others	√																																
11	Details of Compensation awarded, if any.	NIL																																			



Place of Camp: SDO Office Kuchinda, TPWODL, Jharsuguda.



**Appeared**

**For the Complainant-** Chairman Pani Panchayat

Represented by Himansu Kalo

**For the Respondent -** EE(Elect.) JED, TPWODL, Jharsuguda.

**GRF Case No- BRL/36/2025**

(1) Chairman Pani Panchayat

C/o Himansu Kalo

At/Po-Tataranga, Burbuda

Dist- Jharsuguda-768221

Consumer No.- 4130-0106-0334

**COMPLAINANT**

**VRS**

(1) EE(Elect.) JED, TPWODL, Jharsuguda

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

*Hence the instance case petition is hereby dropped.*

*Accordingly, the case is disposed of.*

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

  
**(B. Mahapatra)**

(Co-Opted Member)

*Co-opted Member*

*Grievance Redressal Forum  
TPWODL, Burla - 768017*

  
**(A.K. Satpathy)**

President

*President*

*Grievance Redressal Forum  
TPWODL, Burla - 768017*

**Copy to: - (1)** The chairman Pani Panchayat, C/o Himansu Kalo, At/Po-Tataranga, Burbuda, Dist- Jharsuguda-768221.

**(2)** Sub-Divisional Officer (Elect.) Kuchinda, JED, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

**(3)** Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

**(4)** The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/36/2025)